

Hampton Roads Medical Special Needs Registry



Presented to the Hampton Roads
Planning District Commission
October 20, 2010
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Definition of Special Needs

National Response Framework –

Before, during and after an incident, members of the special needs population may have additional needs in one or more of the following functional areas:

- **Maintaining Independence**
- **Communication**
- **Transportation**
- **Supervision**
- **Medical Care**

The World Health Organization reports that people with disabilities are the largest and fastest growing minority group, with the ability to choose to live, work, and participate in the community.

Medical Needs Definition

- **Medically fragile – independent of an institution but need a caregiver / help with activities of daily living (ADL)**
- **Technologically Dependent – need power, oxygen, device to sustain life or ADL's**
- **High Risk – need special considerations to sustain life during a disaster**



Social Needs / At-Risk Definition

Those who cannot safely access/use resources offered in disaster preparedness, relief and recovery and deal with these challenges:

- English language limitations
- Geographical/cultural isolation
- Low-income and/or homelessness
- Transportation Dependent
- Children / Pregnant women and newborns
- Frail/Older adults
- Cognitive impairments
- Chemically dependent



The Regional Emergency Management Technical Advisory Committee (REMTAC) formed the...



Special Needs Subcommittee

Purpose: To serve both the committee and the Hampton Roads Region by coordinating/collaborating with multiple stakeholders to address special needs (both medical and social) considerations for the purpose of emergency management mitigation, preparedness, response and recovery.

How Are We Addressing Special Needs?

REMTAC developed:

- The Special Needs Subcommittee
 - Public Outreach Working Group
 - Operational Working Group
- Healthcare Organizations Emergency Preparedness Seminars (HOEPS) - www.hoeps.org



Also in our region:

- Regional Catastrophic Planning Group
 - Mass Care and Sheltering Working Group
 - Transportation and Evacuation Working Group
 - Commodities, Resources and Volunteers Working Group
- Hampton Roads Metropolitan Medical Response System (HRMMRS)



Special Needs Subcommittee: Who makes it work?

- **Virginia Hospital & Healthcare Association**
- **Centers for Independent Living**
- **Care Connection for Children at Children's Hospital of the Kings Daughters**
- **American Red Cross**
- **Hampton Roads Transit**
- **Mayor's Commissions for Disabilities**
- **Community Services Boards**
- **Local Emergency Managers**
- **Virginia Dept of Emergency Management**
- **Public Health**
- **Social Services/Human Services**
- **Hampton Roads Metropolitan Medical Response System**
- **Private Orgs. – Amerigroup, Dominion Power**

HR Special Needs Subcommittee Initiatives

- Website / Registry – www.hrspecialneeds.org
- Public Education / Networking
- Shelter templates/ research & guidance materials to accommodate those who have special needs
- Evacuation
- Planning
- Legislation

Funded by the Urban Areas Security Initiative Grant (UASI)



WWW.HRSPECIALNEEDS.ORG

- Medical Needs Registration form & preparedness resources
- Connected to each locality EOC through WebEOC

WebEOC®



The screenshot shows the homepage of the Hampton Roads Special Needs website. At the top left is the logo for Hampton Roads Special Needs, featuring a green circle with a white map of the region and the text "HAMPTON ROADS SPECIAL NEEDS". To the right of the logo is the title "Hampton Roads Special Needs" in white text on a blue background. Below the title is a navigation menu with green buttons for "Home Page", "About Us", "Registration", "FAQ's", and "Contact Us". The main content area features a row of four images: an elderly couple embracing, a woman in a wheelchair talking to a young boy, a person in a wheelchair near a van, and a young boy being held. Below the images are three green boxes with white text and small images: "Helpful Preparedness Links..." with a photo of hands, "Site Accessibility Information..." with a photo of a dog, and "Local Emergency Management Offices..." with a photo of a stop sign. To the right of these boxes is a white box with a green header that says "Welcome To Our Website!" and "Looking for emergency preparedness assistance?". The main text in this box describes the Medical Needs Registry as an emergency preparedness tool used by local emergency managers to communicate with people who have medical needs. It states that the registry contains names and addresses of individuals who cannot manage independently in a general shelter or evacuation center. The registry is voluntary and confidential, and those who register will receive an emergency preparedness information packet in the mail. A link labeled "HERE" is provided for registration. At the bottom of the page, there is a footer with navigation links: "home page : about us : registration : faq's : contact us : privacy policy : site map" and a copyright notice: "© 2010 Hampton Roads Special Needs".



Display Boards

Operations

- Ambulance transport
- Water
- Electricity
- Registrants by zip code
- Phone List Query with address info

Planning

- Surge zones
- Flood zones
- Mandatory evacuation zones
- Transportation concern
- Comment field for validation

http://216.54.14.182/?tableid=141&viewid=459&label=Local+MSN+Transportation+Concern&filteredite= Mic

MSN Conduit Test Incident								
Local Medical Special Needs - Transportation Concerns								
ID Number	Street Number	Street Name	Jurisdiction	Zip Code	Access to Private Transportation	Can Ride Regular Bus	Requires Ambulance Transport	Other Transportation Concerns
21	123	Main	Chesapeake	22222	True	True	False	Car seat required.
17	123	Main St	Chesapeake	23454	True	True	True	Other Transportation Restrictions

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MSN Conduit Test Incident

Local Medical Special Needs - Surge, Flood, and Mandatory Evacuation Zones							
ID Number	Jurisdiction	Zip Code	Surge Zone	Flood Zone	Mandatory Evacuation Zone - Nuclear	Mandatory Evacuation Zone - Flood	Detail
21	Chesapeake	22222	True	True	True	True	Details
17	Chesapeake	23454	True	True	True	True	Details

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http://216.54.14.182/?tableid=141&viewid=455&label=Local+MSN+Electricity&selected=...

MSN Conduit Test Incident							
Local Medical Special Needs - Electricity Dependent							
ID Number	Jurisdiction	Zip Code	Dependent upon Electricity	Insulin (Refrig)	Apnea Monitor	Ventilator	Detail
21	Chesapeake	22222	False	True	False	False	Details
17	Chesapeake	23454	True	True	True	True	Details

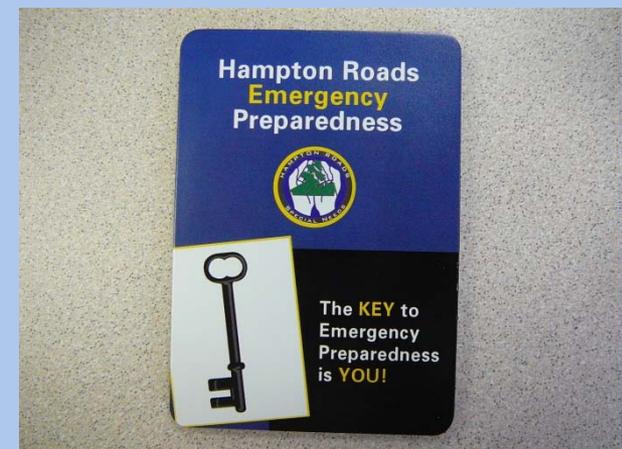
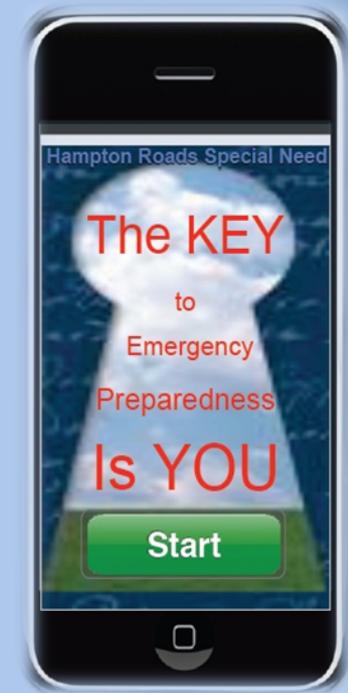
http://216.54.14.182/?tableid=141&viewid=457&label=Local+MSN+Transportation+Required&selected=...

MSN Conduit Test Incident									
Local Medical Special Needs - Transportation Required									
ID Number	Street Number	Street Name	Jurisdiction	Zip Code	Access to Private Transportation	Can Ride Regular Bus	Requires Ambulance	Over 300 Pounds	Detail
21	123	Main	Chesapeake	22222	True	True	False	False	
17	123	Main St	Chesapeake	23454	True	True	True	True	

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Public Outreach

- **Public Outreach Venues**
 - Trainings
 - Disability specific special events
 - Local and Regional seminars/conferences
 - Community/Committee involvement
- **Outreach Products**
 - Finger Tip Book – magnetized, waterproof, tear-resistant booklet
 - Building Family Disaster Supply Kits Booklet
 - *GET PREPARED* iPhone Application
 - *GET PREPARED* Video



Next Steps

- **Open House**
 - **October 28, 2010**
 - **Stakeholders, providers, advocates, etc.**
- **Recommendations**
 - **Accept briefing**
 - **Allow regional initiative to move forward to support emergency planning**

The Hampton Roads Planning District Commission
in coordination with the
Special Needs Sub-Committee
cordially invite you to

Open House for Hampton Roads Special Needs

Home Page About Us Registration FAQ's Contact Us

Chesapeake
Franklin
Gloucester County
Hampton
Isle of Wight County
James City County
Newport News
Norfolk
Poquoson
Portsmouth
Southampton County
Suffolk
Surry County
Virginia Beach
Williamsburg
York County

Highlights will include:

- Community Preparedness Resource Booths
- Presentation of the Video & the iPhone App "Get Prepared"
- Q&A Session

GET PREPARED iPhone App

Welcome To Our Website!

Join us for the launching of the
Hampton Roads Special Needs Website and Registry

October 28, 2010
Session I: 10am - Noon, or
Session II: 5pm - 7pm

RSVP by October 22, 2010 at
www.remtac.org

Refreshments will be served.

hosted and sponsored at the
HRPDC
723 Woodlake Drive
Chesapeake, VA 23320

home page : about-us : registration : faq's : contact us : privacy policy : site map
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HAMPTON ROADS
PLANNING DISTRICT COMMISSION

Questions?