



Michael J. Hipple, Chair | Richard W. West, Vice-Chair  
Robert A. Crum, Jr., Executive Director/Secretary

November 6, 2025

**Memorandum #2025-147**

**TO: goCommute Subcommittee**  
(A Subcommittee of the Transportation Technical Advisory Committee)

**BY: John Mihaly – Principal Transportation Planner**

**RE: goCommute Subcommittee Meeting – November 12, 2025**

The next **goCommute Subcommittee** meeting has been scheduled for **Wednesday, November 12, 2025 at 11:30 AM**. The agenda and related meeting materials are attached. This meeting will be held in person in the 757 Room of the Regional Building located at [723 Woodlake Drive, Chesapeake, VA 23320](https://www.hamptonroads.com/757-room).

If you have any questions or need additional information, please do not hesitate to contact me.

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Attachments

**Agenda**  
**HRTPO**  
**goCommute Subcommittee Meeting**  
**November 12, 2025**

1. Call to Order – Chair
2. Approval of Agenda – Chair
3. Approval of Minutes – Chair
4. Public Comments - Chair
5. Director’s Report – Amy Jordan and Staff
  - A. Program Updates
    - i. Go Pass 365
    - ii. Vanpool
    - iii. Military
    - iv. State of Transit
    - v. ACT Forum
    - vi. Events
  - B. Marketing Updates
    - i. Annual Report
    - ii. Fall Campaign
    - iii. Social Media Engagement
  - C. Subcommittee Engagement
6. Regular Roundtable of Current TDM Efforts of Members – Chair
7. Next Meeting Date
8. Old/New Business – Chair

**ADJOURNMENT**

**AGENDA ITEM #1: CALL TO ORDER**

The meeting will be called to order by the Chair.

**AGENDA ITEM #2: APPROVAL OF THE AGENDA**

Members are provided an opportunity to add or delete items from the agenda. Any item for which a member desires action from the goCommute Subcommittee should be submitted at this time, as opposed to being discussed under “Old/New Business.”

**AGENDA ITEM #3: APPROVAL OF MINUTES**

The summary minutes of the Subcommittee meeting held on June 11, 2025 are attached.

Attachment 3

**AGENDA ITEM #4: PUBLIC COMMENTS**

The Chair will ask for any members of the public to address the subcommittee for no more than three minutes.

**AGENDA ITEM #5: DIRECTOR’S REPORT**

Ms. Amy Jordan and goCommute staff will report on current goCommute matters.

**A. Program Updates**

- i. Go Pass 365
- ii. Vanpool
- iii. Military
- iv. State of Transit
- v. ACT Forum
- vi. Events

**B. Marketing Updates**

- i. Annual Report
- ii. Fall Campaign
- iii. Social Media Engagement

**C. Subcommittee Engagement**

**AGENDA ITEM #6: REGULAR ROUNDTABLE OF CURRENT TDM EFFORTS OF MEMBERS**

The Chair will lead a round table discussion wherein working group members provide updates concerning TDM efforts at their agencies and localities.

**AGENDA ITEM #7: NEXT MEETING DATE**

The goCommute Subcommittee meets three times per year:

- |             |   |
|-------------|---|
| 1. Jun/July | Approval of Work Program and Budget for the following fiscal year |
| 2. Oct/Nov  | Presentation of the Annual Report                                 |
| 3. Feb/Mar  | Discussion of Special Project ideas for the following fiscal year |

The Chair will lead the group in selecting a date and time for the next meeting.

**AGENDA ITEM #8: OLD/NEW BUSINESS**

The Chair will lead a discussion of old and new items as needed.

**ADJOURNMENT**

## **goCommute Subcommittee Meeting**

### **Minutes**

**June 11, 2025, 11:30 a.m.**

### **Regional Building**

The following voting members were recorded attending:

Andi Kerley (CH)	Caleb Brooks (VDOT)
Luther Jenkins (CH)	Maria Ptakowski (S)
Monique Lynch (goCo)	Latwana McClure (goCo)
Shawn Tasch (goCo)	Royall Bryan (goCo)
Amy Jordan (goCo)	Megan Gribble (P)
Chris Arabia (DRPT)	Iyanla XO (WATA)
Tiffany McClain (goCo)	

The following others were recorded attending

John Mihaly (HRTPO)	Matthew Harrington (HRTPO)
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### **Call to Order**

The goCommute Subcommittee was called to order by the Chair Ms. Iyanla XO at 11:39 a.m. in the 757 Room of the Regional Building, 723 Woodlake Drive, Chesapeake, VA.

### **Approval of the Agenda**

Ms. XO asked for any additions or deletions to the agenda. Hearing none, Mr. Chris Arabia Moved to approve the agenda as written; Seconded by Mr. Luther Jenkins. The Motion Carried

### **Approval of the Minutes**

Ms. XO asked for any additions or deletions to the minutes of the (fill in date) goCommute meeting. Hearing none, Mr. Luther Jenkins Moved to approve the minutes as written; Seconded by Ms. Andi Kerley. The Motion Carried.

### **Public Comments**

There were no submitted public comments or members of the public present.

### **Directors Report**

Ms. Amy Jordan highlighted the following:

A. Program Updates: Impact of various *goCommute* programs for FY 25 including factors such as reduced vehicle miles traveled, new members, trips recorded, etc. as measured from the agile mile app that hosts the connecting VA app are noted as follows:

- i. Go Pass 365: Ms. Monique Lynch stated that the gopass365 program had added two new clients in FY 25 and then also listed the YTD ridership numbers. A revamping/slight rebrand to the program is planned to increase potential clientele and further changes to the program are likely.
- ii. Vanpool: Ms. Latwanna McClure gave a quick update on the Vanpool program which added one new van pool from Virginia Beach and also listed the qualifications for vanpool program which requires a minimum of 5 riders. The single cost charged to riders covers all operating expenses including lease, maintenance, fuel, and insurance. The program currently supports 33 total vanpools across the region.

Then, was asked about organization of the vanpools. Most meet at park and ride locations and HRT designated spots. DRPT has a vanpool creation team that assists with the development of vanpools.

- iii. Bike Month: Ms. Shawn Tasch stated that goCommute supported a bike expo in Hampton and Norfolk at the Slover library. The program also staffed four pit stops on the Bike to Work Day during Bike Week. Other activities included attending the Portsmouth mayor's annual lunchtime bike ride, the pedal the parkway event in Williamsburg, and Bike Night at Virginia Zoo. There is a calendar on the goCommute webpage detailing most of the events that took place during Bike Month.
- iv. Military: Ms. Tiffany McClain overviewed the military outreach efforts that goCommute has recently undertaken including staffing information tables at Naval Station Norfolk NEX and the Langley Air Force Base Air Show. Staff also attended the Portsmouth Memorial Day Parade, spoke at an "All Hands" event at Suffolk DoD Complex and attended an Annual Earth Day event at the Norfolk Naval Shipyard.
- v. Events: Ms. Tiffany McClain detailed a recent ribbon cutting that goCommute staff hosted for three new shelters for the Norfolk to Portsmouth ferry service.
- vi. VTA conference: staff attended the Virginia Transit Association (VTA) conference, and both presented their strategic plans and also won awards for goCommute's partnership with the Navy. The staff team Learned a great deal and were glad to attend.

## B. Marketing Updates

- i. goCommute General Campaign: Advertisements for Bike Month and the Bike Expos were promoted.
  - ii. Earth Month/Bike Month Campaign: Staff extended the ads through April and May, with multiple ads on a variety of platforms for the bike expos.

Ms. Amy Jordan overviewed the general numbers for bike month and earth month campaigns that ran together. Staff worked with local creators, focusing on saving money.
  - iii. Social Media Engagement: Overview of the reach, interactions/clicks and follows that were gained through the multiple social media outreach efforts from April through June was shared.
- C. Subcommittee Engagement: Ms. Amy Jordan reported that the goCommute staff was still looking for ways to encourage more engagement to increase attendance for the goCommute subcommittee. Then, she discussed steps to increase engagement with localities that have been taken to date and will be taken over the coming months.
- D. FY 2026 Proposed Goals: overviewed the goals for FY 26. (Listed Below)
- i. Implement the recommendations and marketing strategies of the Strategic Plan to solidify goCommute's brand presence in the region.
  - ii. Increase awareness of the new brand by educating businesses, government officials and other regional stakeholders about the TDM solutions in Hampton Roads.
  - iii. Strengthen and Diversify Partnerships with Military Support Organizations to Advance Tailored Transportation Demand Management (TDM) Solutions.
  - iv. Strengthening the regional dialogue and ownership of TDM efforts by broadening participation and engagement in HRTPO subcommittees and its members.
  - v. Increase user engagement by implementing two new campaigns.
  - vi. Continue to develop goCommute's position in active transportation growing Hampton Roads Bike Month, Bike Boost and other active transportation incentives and programs.
- E. FY 2026 Proposed Budget: Ms. Amy Jordan highlighted the main items in the agency's FY 26 budget including a proposed increase in salary and benefits with goCommute now being fully staffed. The FY 26 Budget also included reductions in subscriptions/memberships and utilities. Further, there is a large decrease in materials and supplies planned due to last year's budget including the rebranding program. The FY 26 budget also includes advertising and marketing line items. In total, there is a reduction to the overall FY 26 budget from the previous year.

- i. Ms. Iyanla XO Moved to approve FY 2026 Budget, and the FY 2026 Goals and Measurements as presented. Seconded by Ms. Andi Kerley; The Motion Carried.

### **Regular Roundtable of Current TDM Efforts of Members**

WATA: Ms. XO said that WATA had discussions at last board meeting on changing fares for students and children. HRT has experience making this change and are starting a youth ridership commission.

DRPT: Mr. Arabia said the State Six Year Improvement Program (SYIP) is being voted on by the CTB on June 25<sup>th</sup>. Once this happens, contracts will begin to be posted online.

Portsmouth: Ms. Gribble discussed the new stop/extension of the route located at the Portsmouth Jail.

Suffolk: Ms. Ptakowski stated that Suffolk is about to award a contract for the TDP recommended commuter routes connecting to Victory Crossing.

Chesapeake: Ms. Kerley stated that Chesapeake is starting a micro transit pilot project in southern Chesapeake in October. goCommute can assist with marketing this new service which could include ads at current bus stops.

VDOT: Mr. Brooks stated that park and ride inventory took place in April, and VDOT will be going out again in July. Signs for goCommute located at the park and rides will be installed in April.

### **Next Meeting Date**

The next meeting will be either November 5<sup>th</sup> or 12<sup>th</sup>.

### **Old/New Business**

There was no old or new business to report.

### **Adjournment**

The meeting was adjourned at 1:03 p.m.