

Task	Type	CDM Smith approach, if determined	Comments	Estimated LOE	Priority	Approval Date	Target Date	Comments	Status
Fix 'Purge User' button to purge from main user table and all related tables so don't have orphaned records	Enhancement		When a user is purged, it only removes info from User table, need to remove from all related tables as well. Database savvy user has asked that we also make sure UserIDs don't get reused. I am pretty sure they won't because it's an auto-number but confirm and let Katie know. ARS Update 7/31/17 - Do we want the ISActive field or a way to completely delete users? RJE 3/7/18: Yes, we need to keep the purge function for removing spam accounts, duplicate accounts, etc. Necessary for admin QC of data When HRPDC uses admin account to purge records it leaves behind orphaned test and certification records	8	1		2/11/2021	ARS Update 12/2018: Yes, UserIDs are autoincremented in the DB so won't be reused. ARS Update 5/2019: created QC queries to check DB for orphaned records in related tables. May need to update table relationships in SQL so this doesn't happen in the future. ARS 9/2019 - yes need to add table relationships to database to cascade deletes from Users table. Created views in SQL to quickly check some of the QC	
Research new platform options that include functionality listed in Comments	Research		1. Determine if out of the box platform exists that would be easier for PDC staff to maintain without a developer 2. Update site to be mobile friendly 3. Show users what questions they got wrong when testing 4. Add GCD sizing calculator to site 5. Improved formatting of tests	2	1		2/11/2021		
Secure website with encryption to secure user data	Enhancement		HRFOG user has expressed concern with using site due to website being unsecure/no lock in webpage interface	4	1		2/11/2021		
Address issue with password reset being caught in spam filters.	Enhancement	NEW	There is a frequent issue with the password reset being caught in spam filters which generates a lot of emails/phone calls from	1	1		2/11/2021	Minimum: Update language on website Total resolution can be checked after https/SSL implementation	
Make additional resources section stand out more on the webpage	Maintenance	NEW	Including thumbnails to be provided by HRPDC	2	1		2/11/2021		
Add business name at time of registration	Enhancement	NEW	This has been partially addressed in previous enhancements. Originally, association occurred only after certification. An uncertified person could not associate themselves with a business. The Committee continues to ask for the business selection to be added to the profile creation process. Is this feasible?	4	1		2/11/2021		
Guided user experiences based on type of profile	Enhancement	New	Upon registration the user would indicate that they are either a hauler or a FSE employee, this field would control what tests display for the user (i.e. under available certifications they would only be allowed to take the tests appropriate for them). This would cut back on people taking the wrong test or both tests.	2	1		2/11/2021		
Virginia Beach Integration Research	Enhancement	NEW	Research how to work with VB to create a process for updating FSE records from the VB database	2	1		2/11/2021		
Add GCD Sizing Calculator tool using regional technical standards	Enhancement	NEW	Add functionality similar to https://greasemonkeysizing.com/	Waiting on research of newer technology options	1		2/11/2021	Minimum: Post Table Next step: Dependent on platform decision	
Virginia Beach Integration	Enhancement	NEW	Create a process for updating FSE records from the VB database	Waiting on results of research	2				Not Yet Scheduled
Add captcha to keep spam users from creating accounts	Enhancement		Manual removal process for now - research only for options.	1	2				Not Yet Scheduled
Improve formatting of tests	Maintenance	NEW	Currently questions are not numbered, "all of the above" not always the last option, lack of spacing between questions.	Waiting on research of newer technology options	3			Make sure existing issues are addressed when update test questions; PDC to provide updated testing requirements	Not Yet Scheduled
Modernizing website platform	Maintenance	NEW	Shonia to research and propose options	Waiting on research of newer technology options	3				Not Yet Scheduled
Add Google Analytics to site	Enhancement		Google analytics will be able to track where site visits are coming from, languages, etc...Pretty cool tool to see how site is used	3	3				Not Yet Scheduled
Update help documents with all changes	Maintenance	NEW	Help document is outdated	Waiting on research of newer technology options	3			Dependent on platform decisions and/or other pending changes that need to be made first	Not Yet Scheduled
Provide narrated video of training documents (HRPDC to provide)	Enhancement	NEW	HRPDC staff will provide narrated video files to embed in the website	Waiting on PDC	3			PDC will provide; CDM to post	Not Yet Scheduled
Show the user what questions they got wrong when testing.	Enhancement	NEW	When completing a test, the user does not know which questions they got wrong. They only receive a pass/fail grade.	Waiting on research of newer technology options	3				Not Yet Scheduled