

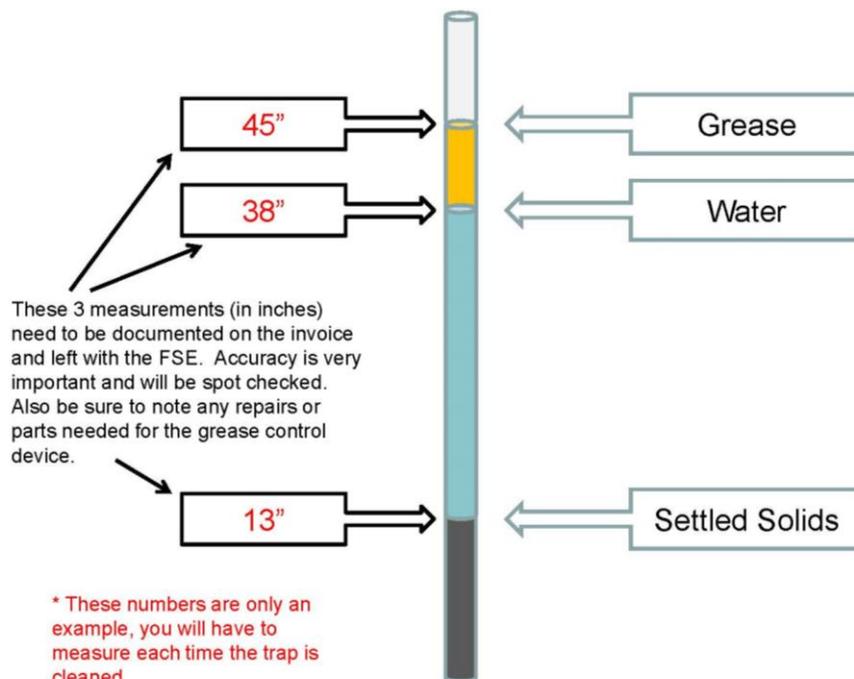
Clean Pipes, Clean Waterways  
Let's work together to keep our waterways pollution free.

As a grease hauler professional in Hampton Roads, you provide a vital service to the public and your food service establishment customers. Your maintenance of grease traps and interceptors protects our wastewater infrastructure and help prevent sanitary sewer overflows (SSOs). When untreated wastewater spills into the environment dangerous pollution enters our local rivers and streams.

Hampton Roads is defined by water and as members of the Hampton Roads community we know you care as deeply as we do about the health and safety of our waterways. Together, let's work to dispose of grease and wastewater properly to protect our community and the environment.

Please take a few minutes to review these good to know and good to do facts for grease haulers in Hampton Roads:

- If you are receiving this email, it means you are already certified with the HRFOG program to haul grease in Hampton Roads. That's a great first start!
- HRFOG Certifications are free and good for three years from the date the test is passed.
- The following information is required of food service establishments during their FOG inspections. Please leave this information behind with your customers to ensure they can pass their inspection from the city or county FOG office. A sample inspection log can be found [here](#).
  - Hauler Company Name, Address and Phone Number
  - Service Technician Name, Regional Grease Haulers Certification ID# (if available), and Signature
  - Date of Service
  - Disposal Destination of Waste (*For example: not "HRSD" but "HRSD Suffolk Plant College Drive"*)
  - Reading from a "Sludge Judge" or Other Measuring Device
  - Condition of Grease Control Device (GCD) *Condition is to be determined by visual inspection. Documenting concerns with photos is always recommended.*



- **Sludge judge readings are always necessary.** The measurements should appear somewhere on the ticket in this format:  
*Top inches of grease | Middle inches of wastewater | Bottom inches of settled solids* See diagram below. Don't forget to include overall GCD depth as this is necessary for calculating percentage. Percentages can

be provided to the customer as long as the accompanying sludge judge readings used to calculate the percentage and the overall GCD depth are included.

- If you identify an issue with a customer, we offer a variety of free resources that you can pass along to your customers to make sure they are doing the right things in the kitchen. If you suspect a problem, please contact the city or county FOG program for free educational materials or further assistance.
  - [Safe management of cooking oil](#)
  - [Understanding FOG and kitchen BMPs](#)
- Decanting is never allowed in Hampton Roads. HRSD has placed this rule in effect to prevent unintentional discharges of hazardous or harmful waste into the wastewater system or the environment. Please take everything you pump to HRSD or other approved disposal site.