

Attachment 1A
MEETING SUMMARY
CAO & DIRECTORS OF UTILITIES COMMITTEE MEETING
August 1, 2018
Newport News

1. Affordability of City Services

The Chief Administrative Officers and the Directors of Utilities Committee discussed the affordability of drinking water, wastewater, stormwater and solid waste. HRPDC Principal Water Resources Engineer Whitney Katchmark provided additional information that has been collected since the CAOs May 2017 meeting. Several customer affordability programs from other regions across the country were highlighted. Ted Henifin, General Manager of HRSD, provided a summary of the approach that they are considering for a new customer assistance plan. The committee concluded that the first step in addressing affordability would be to create a subcommittee to work with HRSD on its affordability program. The localities are interested in the program since many utility bills in Hampton Roads include both HRSD charges and local sewer, water, stormwater or solid waste charges.

ACTION: HRPDC will collect nominations from localities to setup an Affordability subcommittee.