

What is Opportunity Inc. One-Stop Workforce Center?

Opportunity Inc. One-Stop Workforce Center is an American Job Center. American Job Centers were developed to bring together a broad array of employment and training services designed to address the needs of both job seekers and businesses. One-Stop Centers are part of Virginia's Workforce Network and are a critical component of the federally funded Workforce Innovation and Opportunity Act (WIOA).

American Job Centers leverage public workforce dollars with other state and local funding; business resources; and foundation support to provide career development services for local workers and deliver workforce solutions to local employers. Services provided through the American Job Centers are funded through the U.S. Department of Labor so there's **never a charge**, although eligibility may apply for certain services.

Opportunity Inc. One-Stop Workforce Center offers a comprehensive range of services to help you find a job.



Who is eligible to receive services?

Universal Access: Any individual should be able to go into a One-Stop and access a wide range of basic career services that can assist them with reaching their employment and career needs.

Businesses, workers, and job seekers are customers of the One-Stop Workforce Center. This includes businesses and industries, students, people with disabilities, veterans, SNAP recipients, TANF recipients, and migrant and seasonal farm workers, unemployed, underemployed and employed individuals. Everyone can access the services of the Center **free of charge**.

Services available through the One-Stop system

Basic Career Services: Basic Career services have no eligibility requirements and are available to everyone. Participants complete our orientation and intake process. This process educates participants about the services offered through the One-Stop and allows staff to recommend additional resources to clients based on their needs.

Individualized Career Services: Individualized Career Services does have eligibility requirements. This service is available to clients who meet the eligibility requirement and the One-Stop staff has determined that individualized career services are appropriate to obtain or retain employment.

Follow-up services: Follow-up services must be provided as appropriate for participants who are placed in unsubsidized employment, for up to 12 months after the first day of employment. Counseling about the work place is an appropriate type of follow-up service. Clients are encouraged to touch base and receive feedback. The goal is to guide the newly employed client successfully through the first year of gainful employment.

Training Services: Training services can be critical to the employment success of many jobseekers. There is no sequence of service requirement for “career services” and training. The One-Stop center staff may determine training is appropriate regardless after an interview, evaluation or assessment, and career planning.

Opportunity Inc has other services that we provide to Job Seekers and Businesses.

Opportunity Inc Veteran Services



Our Veteran Career Services staff dedicated to serving veterans, exiting military, and spouses. Our team of former service members and spouses understands your needs and can help you reach your career goals. We can also connect you with other veteran programs and services.

Opportunity Inc. Business Services



We believe that creating strong working relationships with local industries not only allows us to meet the needs of the business community, it also helps job seekers to find employment with companies that offer growth and upward mobility.

A few of the services available to your business through Opportunity Inc. include access to:

- On-the-Job Training Program (OJT)
- Recruitment, Pre-screening and Assessments of Direct Hires
- Job Postings
- Labor Market Information

There is never a charge for our services.



AUXILIARY AIDS AND SERVICES ARE AVAILABLE UPON REQUEST TO INDIVIDUALS WITH DISABILITIES
(757) 461-7537 • www.opp-inc.org VA Relay: 2-1-1



EQUAL OPPORTUNITY EMPLOYER/PROGRAM

Opportunity Inc. One-Stop Workforce Center

861 Glenrock Road, Suite 100 • Norfolk, VA 23502 • Phone: 757-461-7537 • Fax: 757-461-6117 • www.opp-inc.org